FAQ's

1. How can I download the Toyota Connect application?
"Toyota Connect Pakistan" app can be downloaded from Google Play Store or Apple App Store.
It can also be downloaded by scanning the QR code on the user guide.

2. My phone does not support the application. An Error Code is displayed.
Application is only compatible with operating system Android version 4.1 and above / IOS 10 and above.
Please check your operating system version and upgrade if required.

3. I only have access to EDGE/2G data service. Will I be able to use the app?
No. The application will only function when 3G/4G network is available.

4. When does my subscription expire and how can I renew it?
The application with 4GB monthly data package is free for six months for customers who have purchased 1.8 variant
from Aug 2018 onwards. The subscription can be renewed online through Toyota Connect App or by calling 0317-Connect (2666328).

5. What is the "Alerts notification" option at the bottom of the application?
Alerts notification notifies you with the status of the car that includes Ignition on / off, Harsh Brake, Overspeeding,
Engine Idle, SOS, Service Due, Low Fuel, & Door Open Warning.

6. How can I unsubscribe from Toyota Connect Pakistan?
Deactivation can only be done through email at info@toyotaconnectpakistan.com through the same email address used
at the time of registration. If you require any assistance, you may call us at: 0317-Connect (2666328).

7. How many cars can be added on my mobile?
You can add up to 10 cars on your mobile app.

8. How many users can view one car simultaneously?
Up to 5 users can log onto the same account using the same user name and password.

9. I am unable to locate my car. What should I do?
Please check the internet connectivity in (i) the car and (ii) your mobile phone.

10. Can I avail the features of this app with any other car?
Toyota Connect application can be subscribed by all Toyota Altis 1.8 & Grande 2017 onwards customers.
Customers of Altis 1.6, GLI & XLI will need to replace the infotainment system with that of 1.8 Altis.

11. How can I increase my sim's data limit?
You will initially receive a data sim with a 4GB monthly package. You may upgrade your data package through
Toyota Connect Website or by calling our customer service helpline at 0317-Connect (2666328).

* For more detailed FAQs please refer to our website.

For inquiries and technical support:
We are here to help, so if you have any questions please contact us directly on
Phone: 0317-Connect (2666328).
Email: info@toyotaconnectpakistan.com
Website: www.toyotaconnectpakistan.com

USER GUIDE

OVERVIEW

Toyota Connect App is a platform that offers you unmatched convenience and complete peace of mind. It acquires real time data from your car and offers you features like Find My Car, Trip Details, Score Report, Alerts Notification, Share Location and many more. View Live Location of your vehicle and monitor the driving behavior.

Find My Car: Locate your car location from anywhere in the world.

Trips Detail: Whether you want to ensure that your driver does not misuse the car or your children are driving safely, trip by trip monitoring gives you all that you need to know in visual and user friendly way

Alerts Notification: Toyota Connect will notify you Ignition On & Off, Overspeeding, Engine Idle, SOS, Service Due, Low Fuel, Door or Trunk Warning and Harsh Brake.

Share Location: Create URL share link and let someone else monitor your vehicle at times when you are busy.

Web Login: See all reports in user friendly graphical view on your desktop or mobile.
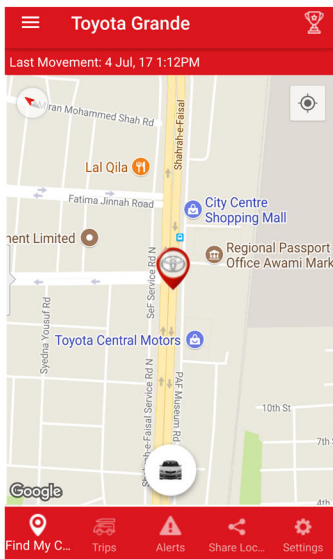
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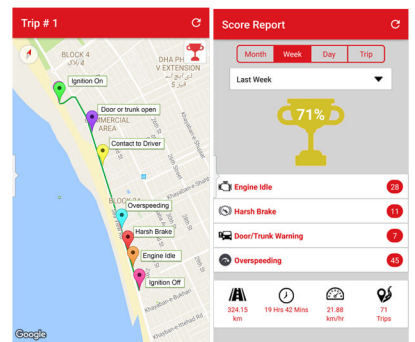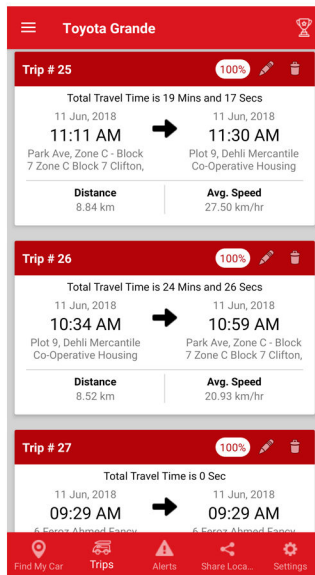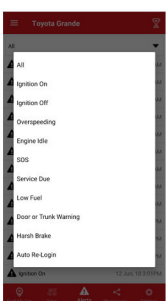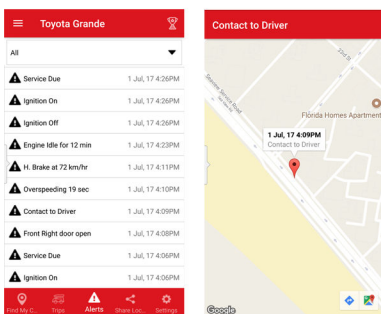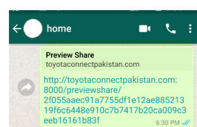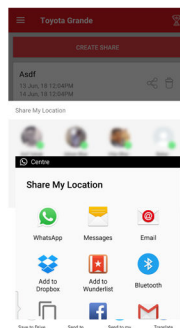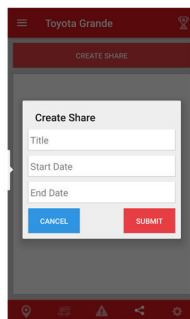* Install Toyota Connect Application using below QR codes.

1. Find My Car

2. Trips Detail

3. Alerts Notification

4. Share Location

5. Settings and Web Login